

OverDrive Updates

For WPLC Steering Committee, November 2016

OverDrive Advantage Plus Feature

It is recommended that the Advantage Account feature the Steering Committee voted to enable be held off implementing until after January 2017 as there will be more customizable features available.

From OverDrive: Below are some of the development features we are working on for the Advantage Plus feature. We will be more broadly communicating this when we have a firm timeline. (The goal is mid-January 2017.)

- An Advantage library can choose which titles to contribute to the shared collection, and when. This will be an alternative to the automated option that is in place now. (I am picturing something similar to the weeding tool, but I am honestly not sure how this will look.)
- Reports will be expanded to provide more insight for consortia and Advantage libraries. (The Title Status & Usage report, in particular)
- We also hope to be able to offer for an Advantage library to make their purchases immediately available to all member libraries of the shared collection, with users of that Advantage library given priority on the waiting list. (This feature will obviously take more time to develop.)

Website Update

The new website went live on Monday, November 7th. Very little issues have been reported. One of note is the way hold queues are now displayed.

From OverDrive: Actual timestamp on the holds patrons have placed should not have changed at all, so the patron's position in the queue should also be the same as it was. The difference is that the information may be being displayed differently depending on where they're looking. We're still showing the same information on the title details page, but on the Holds page, the ratio and the actual position have swapped places. On your old site, users looking at their Holds page would see that there were X number of people waiting ahead of them, and click the "?" to see their actual position. On the new site, patrons see their actual holds position and click the "?" to see the ratio. This was done based on lots of feedback from users who did not like being able to see their exact position in the waiting list once they had placed their hold. If you are getting reports of something being wrong with the math or actual position of the holds, please report that as an error so we can investigate further into what might be going wrong.